

## **APPLICATION DATA SHEET**

### **Application Information**

|                                |   |
|--------------------------------|---|
| Application Type::             | Regular   |
| Subject Matter::               | Utility   |
| Title::                        | CALL PROCESSING SYSTEM AND<br>SERVICE CONTROL POINT FOR<br>HANDLING CALLS TO A CALL<br>CENTER |
| Attorney Docket Number::       | 1271a   |
| Request for Non-Publication?:: | Yes   |
| Suggested Drawing Figure::     | FIG. 1  |
| Total Drawing Sheets::         | 25  |

### **Applicant Information**

|   |               |
|---|---------------|
| Applicant Authority Type::              | Inventor      |
| Primary Citizenship                     |               |
| Country::                               | USA           |
| Given Name::                            | MINH          |
| Middle Name::                           | DUY           |
| Family Name::                           | KHUC          |
| City of Residence::                     | OVERLAND PARK |
| State or Providence of Residence::      | KS            |
| Country of Residence::                  | USA           |
| Street of mailing address::             | 9723 SLATER   |
| City of mailing address::               | OVERLAND PARK |
| State or Province of mailing address::  | KS            |
| Country of mailing address::            | USA           |
| Postal or Zip Code of mailing address:: | 66212         |
| Applicant Authority Type::              | Inventor      |
| Primary Citizenship                     |               |
| Country::                               | USA           |

|   |                                   |
|---|-----------------------------------|
| Given Name::                            | CARL                              |
| Middle Name::                           | MILTON                            |
| Family Name::                           | COPPAGE                           |
| City of Residence::                     | HARRISONVILLE                     |
| State or Providence of Residence::      | MO                                |
| Country of Residence::                  | USA                               |
| Street of mailing address::             | 26407 SOUTH HICKORY HILL<br>DRIVE |
| City of mailing address::               | HARRISONVILLE                     |
| State or Province of mailing address::  | MO                                |
| Country of mailing address::            | USA                               |
| Postal or Zip Code of mailing address:: | 64701                             |

|   |                 |
|---|-----------------|
| Applicant Authority Type::              | Inventor        |
| Primary Citizenship                     |                 |
| Country::                               | USA             |
| Given Name::                            | BRYCE           |
| Middle Name::                           | ALAN            |
| Family Name::                           | JONES           |
| City of Residence::                     | OVERLAND PARK   |
| State or Providence of Residence::      | KS              |
| Country of Residence::                  | USA             |
| Street of mailing address::             | 4824 WEST 121ST |
| City of mailing address::               | OVERLAND PARK   |
| State or Province of mailing address::  | KS              |
| Country of mailing address::            | USA             |
| Postal or Zip Code of mailing address:: | 66209           |

**Correspondence Information**

|                         |       |
|-------------------------|-------|
| Correspondence Customer |       |
| Number::                | 28004 |

Phone number:: (303) 938-9999 EXT. 15  
Fax Number:: (303) 938-9995  
E-Mail address:: SROCHE@DSOBLAW.COM

**Representative Information**

|   |              |
|---|--------------|
| <b>Representative Customer Number::</b> | <b>28004</b> |
|---|--------------|

**Domestic Priority Information**

|                         |                          |                             |                             |
|-------------------------|--------------------------|-----------------------------|-----------------------------|
| <b>Application::</b>    | <b>Continuity Type::</b> | <b>Parent Application::</b> | <b>Parent Filing Date::</b> |
| <b>THIS APPLICATION</b> | <b>Continuation of</b>   | <b>09/300,688</b>           | <b>04/27/1999</b>           |

**Assignee Information**

Assignee name:: SPRINT COMMUNICATIONS  
COMPANY, L. P.